



PRIVACY POLICY

Last updated: January 2026

Kitchens for Good (“we,” “our,” “us”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, store, and safeguard information when you interact with us, including through SMS text messaging.

Information We Collect

We may collect the following types of information:

a. Personal Information

- Name
- Phone number
- Email address
- Program enrollment details
- Volunteer registration information
- Employment-related contact data

b. SMS-Related Data

- Mobile phone number
- Opt-in/opt-out status
- Message content (limited to normal 1-to-1 communication)
- Message timestamps

We do **not** collect sensitive data unrelated to program participation.

How We Use Your Information

We use your information strictly for mission-related, non-marketing purposes, including:

- Scheduling and appointment reminders
- Volunteer coordination
- Program updates

- Wellness check-ins
 - Information requests
 - Internal employee communication
 - Safety and support purposes
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SMS Data Protection & Disclosure

To comply with SMS industry and regulatory requirements:

We do NOT sell, rent, or share SMS opt-in data, mobile phone numbers, or consent information with third parties for marketing or unrelated purposes. We only share information with trusted service providers solely as needed to deliver our SMS messages (such as telecommunications carriers or platform providers).

We DO:

- Store phone numbers securely
- Use your number only for 1-to-1 communication
- Restrict access to authorized staff
- Follow applicable privacy and data-security standards

This statement satisfies 10DLC and CTIA requirements.

Message Frequency and Rates

Message frequency **varies based on your interactions** with Kitchens for Good staff.

Message and data rates may apply depending on your mobile carrier plan.

Opt-Out Instructions

You may opt out of SMS communications at any time by replying:

STOP

Your opt-out request will be honored immediately.

Help Instructions

For help, reply:

HELP

Or contact:

 info@kitchensforgood.org

 619-450-4040

Data Security

We implement reasonable administrative, physical, and technical safeguards to protect your data from unauthorized access.

However, no system is entirely secure, and we cannot guarantee absolute protection from breaches or interception.

Third-Party Service Providers

We may use trusted vendors (e.g., Microsoft Teams, telecommunications carriers) to facilitate SMS delivery.

These providers must adhere to privacy and security standards and are **not permitted to use your data for their own purposes.**

Changes to This Policy

We may update this Privacy Policy periodically. We will post changes on this page with an updated “Last Updated” date.

Contact Us

If you have questions about this Privacy Policy, you may contact us at:

Kitchens for Good

Email: info@kitchensforgood.org

Phone: 619-450-4040

Website: <https://kitchensforgood.org/>